



Ref:	BSS	Version:	1.4
Title:	Billing Service Statement		
Issued:	October 2010		
Reviewed:	April 2020		
Status:	Current		

This policy is issued by Internet New Zealand Incorporated (InternetNZ)

Billing Service Statement

- 1 Statement of Purpose
 - 1.1 To outline the billing policies of the Registry.
 - 1.2 The .NZ Connection Agreement shall be authoritative should any discrepancies occur between this policy document and the Connection Agreement.
- 2 Billing
 - 2.1 All costs are in New Zealand Dollars (NZ\$).
 - 2.2 Electronic invoices will be issued in Adobe PDF format by the tenth day of each month for the previous calendar month. This invoice will be sent to the Registrar's designated email address, unless notified otherwise by InternetNZ.
 - 2.3 The Registrar's bank account will be direct debited on the 20th of the month following the month in which the invoice has been issued under clause 2.2 above.
 - 2.4 The Registry holds all the data for the billing system. Any queries should be first directed to the registry records. If a mistake is still believed to have occurred the Registrar should contact accounts@internetnz.net.nz by the date notified on the invoice, but otherwise at least 5 days before the date of payment.
 - 2.5 All New Zealand Authorised Registrars shall maintain a New Zealand dollar based bank account at a NZ bank and InternetNZ shall have authority to direct debit the designated account.

2.6 All Foreign Authorised Registrars can choose between the Direct Debit of a NZ Bank Account option or a nominated InternetNZ bank account that InternetNZ operates on their behalf.

2.7 Minimum billing is NZ\$48 plus GST per month. No credit or refund will be issued.

2.8 The current charge per month is NZ\$1.25 plus GST per domain name per month.

Monthly Rate	Ex. GST	Inc. GST
Domain Name	\$1.50	1.73
Minimum Invoice	\$48.00	\$55.20

2.9 Authorised Registrars can pay in advance upwards of 120 months.

2.10 Non payment can result in penalty interest being applied and/or suspension of services from the Registry, or any other reasonable action taken by InternetNZ.

3 Policy

3.1 All policies relating to the Registry can be located at registry.internetnz.nz. InternetNZ can from time to time change any Registry policy.

3.2 InternetNZ is responsible for the overall policy of the .nz ccTLD. InternetNZ can from time to time change any .nz policy. All stakeholders will be consulted and informed of policy changes where possible.

4 Communication

4.1 InternetNZ has a preference of communicating with Authorised Registrars and those organisations with provisional connections via email. Therefore all organisations should ensure their contact details are up to date.